

3/19/2009

Mork Mausoleum Construction, Inc.
W235 S4479 Amber Ct.
Waukesha, WI 53189



*A Non-Profit Institution -
Endowed for Perpetual Care*

Dear Jim and Barb,

I am writing today to let you know how much I appreciate the work that you have done here at Graceland Cemetery over the past several years. You have made an absolute "believer" out of me with regard to the advantages and benefits of doing our garden mausoleums using the poured in place method of construction.

Jim, I will always remember the time you took, in taking me to one of your job sites to show me the process you used and some of your philosophies in mausoleum construction. It was a valuable learning experience. But it would not have had the value it did if it did not translate into reality during the projects you have done for us. I am happy to say that the things that you told me early on have all proved to be true and the mausoleums you have built for us all look great!

Moreover, knowing that cost is a significant issue for us, you have done a good job of providing us with a superior product at a highly competitive price. What makes it all even better is that both you and Barb have been such good down to earth people to deal with. Thanks again, keep up the great work and I wish continued success.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Hoffmann", with a long horizontal line extending to the right.

Bill Hoffmann
General Manager,
Graceland Cemetery